

OTEL – INFORMATION

Dierenhotel 't Gooi

Cat vaccinations

At Dierenhotel 't Gooi, we only take in pets that have been fully vaccinated, given the need to protect the health of our guests and our staff.

NB

- When you bring your pet to us, you are legally obliged to hand over a vaccination booklet or animal passport that lists the vaccinations.
- If your pet's vaccinations expire during the planned stay in Dierenhotel 't Gooi, we regret we are unable to accept your pet.
- The vaccinations must have been administered longer than 14 days before the start of the stay.

Mandatory cat vaccinations

- **Cat flu**

This vaccination only provides protection for **six months**. It is therefore important to vaccinate cats twice a year against cat flu.

- **Feline panleukopenia virus**

This vaccination provides protection for 3 years if a primary vaccination has already been administered

(2 vaccinations with a 3-week interval and not longer than 3 years ago)

Opening hours:

Monday to Friday:

Mornings between	09:30 – 11:00 uur
Afternoons between	14:00 – 16:00 uur

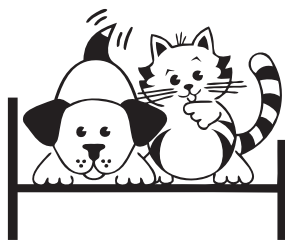
Saturday:

Mornings between	09:30 – 11:00 uur
Afternoons between	Closed

Public holidays:

Closed

For the general terms and conditions of Dibevo and Dierenhotel 't Gooi, please visit our website.



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Cancellation

Do you want to cancel your reservation? The following rules apply in that case:

- **30%** of the total cost of the stay when cancelling **within 1 month** before the start of the pet hotel stay
- **75%** of the total cost of the stay when cancelling **within 14 days** before the start of the pet hotel stay.
- If your cat dies (veterinarian's certificate) or a member of your family in the first degree dies, we shall refund the down payment. In that case there is no obligation to pay a percentage of the total cost of the planned stay.

NB:

If you do not cancel and you do not arrive on the agreed day, you are still obliged to pay for the stay. So take care to cancel your reservation promptly if you are not bringing your cat to us.

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Mornings between	09:30 – 11:00 uur
Afternoons between	14:00 – 16:00 uur

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Mornings between	09:30 – 11:00 uur
Afternoons between	Closed

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